# **Case Study**

## Real-Time Payment Integration for a Leading Financial Services Company in the Caribbean



#### **Problem statement and business need**

A leading financial services company in the Caribbean needed a solution for real-time payment integration to enhance liquidity and customer satisfaction.

### **Solution approach**

R Systems designed and developed an application enabling real-time transfers, direct debit payments, and reversals using ISO20022 messaging.

#### **BENEFITS**

Instant and secure money transfer capabilities

Improved customer satisfaction and liquidity management

Detailed transfer information due to ISO20022 messaging