Case Study

Digital Client Onboarding Portal for a Global Financial Institution

Problem statement and business need

A leading global financial institution wanted to streamline and digitize its client onboarding process to reduce operational costs and improve efficiency.

Solution approach

R Systems developed a secure digital client onboarding portal featuring user validation, e-KYC, compliance screening, and card generation.

BENEFITS

Successfully onboarded:

12000

Customers in 2 years

Reduced operational costs and improved process efficiency

Enhanced scalability and customization of services